



HERE TO HELP YOU WEATHER THE STORM

Your partner for
every eventuality



Helping your customers protect everything they've worked hard to build

As your partner in protecting your customers, we don't wait until the moment they need us. We believe proactive prevention and limiting recurrence is the best way to handle claims.

Together, we can help your customers to prevent or reduce property damage, personal injury, business interruption and financial loss caused by serious weather events.

Identifying customers at risk

A good place to start is to use our GeoRisk Broker tool to help you identify customers most likely to be affected by flood and ensure appropriate readiness procedures are in place. If you don't already have access to this tool then please speak with your RSA Broker Development Manager.

Help before, when and after a storm

We can provide guidance to your customers to prepare an emergency response plan, identifying the risks they face and the best actions to take.

From damage assessment to scoping building repairs and improving resilience for future losses, we are ready to act in the event of storm. Ensuring business disruption and financial loss are kept to an absolute minimum.

Proving we care

Following storms in recent years, we are well versed in getting customers back in business

- After Storm Desmond, we visited 99% of customers within 48 hours
- After Storms Eva and Frank, we visited 94% of customers within 48 hours
- On all three occasions, we contacted all customers within 24 hours of notification.

FIND OUT MORE
visit www.rsabroker.com

RSA PROPERTY CLAIMS

Telephone **0330 102 4100**
Email promise.propertyclaims@uk.rsagroup.com

Emergency Property Glass Replacement **0345 155 2999**
Emergency Property Claims Out of Hours **0330 102 4100**