

RSA COMMERCIAL CLAIMS CONTACTS

THIRD PARTY LIABILITY DAMAGE AND PRODUCTS (NON INJURY) CLAIMS

Tel: **0330 102 4257**

Email: liabilityclaims.manchester@uk.rsagroup.com

Address: **RSA, Third Party Liability Damage and Products Claims, PO Box 256, Wymondham NR18 9DQ**

Team Leader Contact:

Matthew Hope

0161 332 1176

matthew.hope@uk.rsagroup.com

EMPLOYERS' LIABILITY, PUBLIC AND PRODUCTS (INJURY) CLAIMS

Tel: **0330 100 6479**

Email: promise.injuryclaims@uk.rsagroup.com

Address: **RSA Care, PO Box 256, Wymondham NR18 9DQ**

Team Leader Contact:

Angela Meats

0161 235 3230

angela.x.meats@uk.rsagroup.com

Team Leader Contact:

Debra Keating

0161 235 3199

debra.keating@uk.rsagroup.com

COMMERCIAL MOTOR CLAIMS

Tel: **0330 100 0565**

Email for new claims:

promise.motorclaims@uk.rsagroup.com

Email for existing claims:

motor.claims@uk.rsagroup.com

Address: **RSA, Motor Claims, PO Box 256, Wymondham NR18 9DQ**

Team Leader Contact:

Leanne Sutcliffe

01422 388528 (new claims)

leanne.sutcliffe@uk.rsagroup.com

Team Leader Contact:

Maria Cannas

0161 3338658 (existing claims)

maria.cannas@uk.rsagroup.com

Useful Commercial Motor claims numbers:

Emergency Out of Hours Assistance: **0330 102 4203**

Emergency Windscreen Repair/Replacement:

0800 783 4695



RSA COMMERCIAL CLAIMS

Delivering first class service before, when and after a claim is made



COMMERCIAL PROPERTY CLAIMS

Tel: **0330 102 4100**

Email: promise.propertyclaims@uk.rsagroup.com

Address: **RSA, Property Claims, PO Box 256,
Wymondham NR18 9DQ**

Team Leader Contact:

Laura Youd

0161 333 8828

laura.youd@uk.rsagroup.com

Team Leader Contact:

Adam Rigby

0161 3857275

adam.rigby@uk.rsagroup.com

Team Leader Contact - Loss Adjuster Services:

Andy Richardson

07831 385945

andy.richardson@uk.rsagroup.com

Useful Commercial Property claims numbers:

Emergency Glass Replacement: **0345 111 0437**

Emergency Out of Hours: **0330 102 4100**

ACCIDENT & HEALTH CLAIMS

Tel: **0345 075 5218**

Email: claims.accidentandhealthclaims@uk.rsagroup.com

Address: **RSA, Accident & Health Claims,
PO Box 509, Horsham, West Sussex RH12 1WS**

Team Leader Contact:

Sarah Stewart

0141 285 8173

sarah.stewart@uk.rsagroup.com

CONSTRUCTION, ENGINEERING, AND RENEWABLE ENERGY CLAIMS

Tel: **0330 102 4026**

Email: construction.powerengineering@uk.rsagroup.com

Address: **RSA, CE&RE Claims, PO Box 256
Wymondham NR18 9DQ**

Team Leader Contact:

Leah Hollister

0161 3857265

leah.hollister@uk.rsagroup.com



RSA COMMERCIAL CLAIMS

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PROFIN CLAIMS

Tel: **01403 232308**

Email: profin.claims@uk.rsagroup.com

Address: **RSA, Profin Claims,
St Mark's Court, Chart Way, Horsham,
West Sussex RH12 1XL**

Team Leader Contact:

Ray Fuller

01403 234 532

ray.fuller@uk.rsagroup.com

Team Leader Contact:

Miles Penfold

01403 234 327

miles.penfold@uk.rsagroup.com

RISK MANAGED CLAIMS (UK and Global)

Property and liability (non-injury)

Tel: **01245 274 111**

Email: global.claimsunit@uk.rsagroup.com

Address: **RSA, Risk Managed Claims,
Parkview House, Victoria Road South,
Chelmsford, Essex CM1 1NG**

Team Leader Contact:

Jennifer Eldred

01245 2741 89

jennifer.eldred@uk.rsagroup.com

MARINE CLAIMS

Regional Cargo

Tel: **0161 235 3160**

Email: regionalcargo.claims@uk.rsagroup.com

London Cargo

Tel: **020 7337 5870**

Email: marine.cargoclaims@uk.rsagroup.com

London Hull

Tel: **020 7337 5936**

Email: marine.hullclaims@uk.rsagroup.com

Transportation

Tel: **0161 235 3876**

Email: freight.liability@uk.rsagroup.com

Recoveries

Tel: **0161 923 1331**

Email: marine.recoveries@uk.rsagroup.com

Address: **RSA, Regional Marine Claims,
17 York Street, Manchester M2 3GR**

Team Leader Contact:

Maria Hart – Manchester

0161 235 3160

maria.hart@uk.rsagroup.com

Team Leader Contact:

Steven Davis – London

020 7337 5927

steven.davis@uk.rsagroup.com



RSA COMMERCIAL CLAIMS

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DISEASE AND ENVIRONMENTAL CLAIMS

NIHL

Tel: **01403 235013** (new claim)

Tel: **01403 235111** (coverage queries and follow claims) **01403 235444** (existing lead claims)

Email: disease.claims@uk.rsagroup.com

Asbestos/VWF

Tel: **01403 235654**

Email: asbestos.newclaims@uk.rsagroup.com

Address: **RSA, Disease and Environmental Claim, St Mark's Court, Chart Way, Horsham, West Sussex, RH12 1XL**

Team Leader Contacts:

NIHL

Mark Tiley

Tel: **01403 231809**

Email: mark.tiley@uk.rsagroup.com

Asbestos/VWF

David Woods

Tel: **01403 238994**

Email: david.woods@uk.rsagroup.com

REAL ESTATE CLAIMS

Including property and liability (non-injury)

Tel: **01245 274 470**

Email: real.estateteam@uk.rsagroup.com

**RSA, Real Estate Claims,
Parkview House, Victoria Road South,
Chelmsford, Essex CM1 1NG**

Team Leader Contact:

Jennifer Eldred

Tel: **01245 274 189**

Email: jennifer.eldred@uk.rsagroup.com

If you have any questions please speak to:

Your RSA Claims Account Manager

Your RSA Broker Development Manager

or your RSA Claims Team Leader



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