



WHAT YOU NEED TO KNOW ABOUT

MARINE CLAIMS

HOW TO MAKE A CLAIM

LONDON MARKET HULL CLAIMS

To make a claim:

Call: 0207 337 5936

Or email: marine.hullclaims@uk.rsagroup.com

LONDON MARKET CARGO CLAIMS

To make a claim:

Call: 0207 337 5386

Or email: marine.cargoclaims@uk.rsagroup.com

REGIONAL CARGO CLAIMS

To make a claim:

Call: 0161 235 3160

Or email: marine.cargoclaims@uk.rsagroup.com

TRANSPORTATION CLAIMS

To make a claim:

Call: 0161 235 3876

Or email: freight.liability@uk.rsagroup.com

Or please visit www.rsacommercialclaimsonline.com

MARINE RECOVERIES

To make a claim:

Call: 0161 235 1331

Or email: marine.recoveries@uk.rsagroup.com

Address: RSA, Regional Marine Claims, 2nd Floor,
17 York St., Manchester M2 3GR



RSA COMMERCIAL CLAIMS

Delivering first class service before, when and after a claim is made

UKC05016A



YOU CAN COUNT ON

EFFECTIVE CLAIMS SOLUTIONS

- Working with you to ensure claims handling is tailored appropriately
- Each claim will have a nominated claims handler who manages the claim from beginning to end
- Focused on settling claims as quickly and as fairly as possible.

IN-HOUSE TECHNICAL EXPERTS

- With direct access to decision makers from our highly experienced team, we respond effectively when things go wrong. For you this means minimum disruption and things getting back on track quickly
- In-house Recoveries team dedicated to pursuing responsible parties to speed up the claim process. This is provided at no additional cost to you
- Global network of Marine and Transit specialists ensuring immediate expert local support in the event of a claim.

EXPRESS HANDLING

Fast track facility for Cargo claims up to a maximum value of £10,000, speeding up the consideration and settlement process with essential and limited information required to bring the claim to a satisfactory conclusion. Response within 48 hours, payment within 5 days of receipt of documents.

Completion of an easy form enables us to deal with claims efficiently.

For more info please visit our website www.rsabroker.com/marine-claims



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