



To all the little things,  
that conspire to  
become big things...



NO. 1 FOR COMMERCIAL CLAIMS

To the gentle drips,  
the unseen sparks,  
the gathering storms,  
and rising waters.

To the plots and schemes,  
the system crashes  
and failing machinery.

To the snags, catches,  
obstructions and setbacks.

**To all the little things, that conspire  
to become big things...**



The worst



**brings out  
the best in us.**

## WHY WE'RE NO.1 FOR CLAIMS

There are a number of things that set us apart, including:

- **In-house expertise and close supplier relationships** mean that we deliver a faster, more efficient claims service
- **The breadth of our capability:** our expertise extends across rapid claims settlement of lower value claims to complex, major and global claims
- **Nearly a third\* of brokers** state that RSA provides the best commercial claims service
- Our claims proposition is about a holistic relationship with brokers and end customers, **before, when and after a claim happens.** From risk management before we even incept a policy to regular claims reviews after significant losses. And we tailor our response to meet the needs and wants of brokers and end customers.
- Winner of the Major Loss Award at the 2017 British Insurance Awards.

Delivering first-class service before, when and after a claim is made.



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\*Source: RSA Broker Voice 2017 independently conducted by FWD Research

Find out more and watch our  
spectacular new video at  
[www.rsagroup.com/claims](http://www.rsagroup.com/claims)



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