



WHAT YOU NEED TO KNOW ABOUT

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# CONSTRUCTION, ENGINEERING, AND RENEWABLE ENERGY CLAIMS

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## HOW TO MAKE A CLAIM

To make a claim call **0330 102 4026** or email [engineering.claims2@uk.rsagroup.com](mailto:engineering.claims2@uk.rsagroup.com)

Address: **RSA, Construction, Engineering & Renewable Energy Claims**  
17 York Street, Manchester M2 3RS

For enquiries on existing claims:

Call **0330 102 4026** or email [engineering.claims2@uk.rsagroup.com](mailto:engineering.claims2@uk.rsagroup.com)

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## YOU CAN COUNT ON

### EFFECTIVE CLAIMS SOLUTIONS

- Working with you to ensure claims handling is tailored appropriately
- Each claim will have a nominated claims handler who manages the claim from beginning to end
- Focused on settling claims as quickly and as fairly as possible
- Response to new claims notification within three hours and action plan delivered within 48 hours, advising next steps and agreed progress updates.

### IN-HOUSE TECHNICAL EXPERTS

With direct access to decision makers from our highly experienced team, we respond effectively when things go wrong. For you this means minimum disruption and things getting back on track quickly.



**RSA COMMERCIAL CLAIMS**

Delivering first class service before, when and after a claim is made