

# Seven ways to protect yourself from floods

Escape of water is one of the most common claims made by customers. And when you're faced with an impending flood or storm, it's easy to feel helpless.

But don't worry: we've got seven ways to protect yourself from floods. Helping you keep you and your family safe, and limit the damage inflicted on your home and possessions. We're here for you every step of the way, before and after the flood, to get things back to normal as quickly as possible.

7 

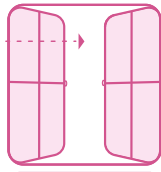
Follow any official advice such as evacuation notices from the Environmental Agency.



1 Make sure your mobile phone is charged and upstairs (if possible).

6

When the water starts to go down, also open your windows. The air outside will be drier than the air inside your house.

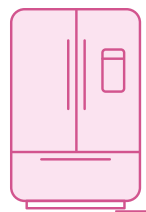
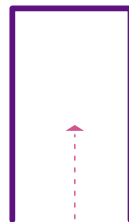


2

If any electrical equipment is wet, do not touch it.

5

Turn off electrical supply if water is about to enter your house.



3



Keep your insurance details protected in a watertight bag in a safe place.

4



Clean out the fridge and freezer as soon as possible. Throw away any perishables.